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# MONTEFIORE NYACK HOSPITAL INSPIRES THE FUTURE LEADERS OF TOMORROW

On January 7<sup>th</sup>, Montefiore Nyack hosted students from Teen Leadership Rockland and the Cornell Cooperative Extension Science Program to learn about career opportunities in a hospital setting. The students toured the hospital and met with diverse staff about different career paths in a hospital setting, including environmental services, pharmacy, security, infection prevention, pastoral care, nutrition, IT and diabetes education. In her review of the event, one youth wrote "Thank you for this opportunity. Seeing the hospital setting made a difference in my thoughts on careers."

Special thanks to the following speakers who shared their professional experiences and offered career advice to these students, including Sandra Arévalo, MPH, RDN, CDN, CDCES, CLC, FAND, Community Health and Wellness; Anthony Brown, Environmental Services Supervisor; Robert Carter Jr., Pastoral Care; Dale Clark, Lead ED Safety and Security Supervisor; Alexandra Harris, PharmD, BCPS, Pharmacy; Melissa Keeney, MS, RDN, CDN, CDCES, Community Health and Wellness; Daryl Schiller, PharmD, MS, BCPS, CPEL, FASHP, Senior Director of Pharmacy; Eneas Soares, Patient and Community Education Coordinator; Sue Stone, RN, MPH, CIC, Infection Prevention Director; and Manuel Umpierre, Sr. Director of Technology & Telecom, Information Technology.

We also thank **Tasha Acevedo**, **Steve Apicella** and **Lori-Ann Williams** for their help and support in organizing the logistics of this successful event.









#### **EMPLOYEE ANNIVERSARIES**

Congratulations to the following employees who celebrated a milestone work anniversary this month. We applaud their dedication and thank them for their care and service to the Hospital!

#### **5 YEARS**

Nicole Giardina
Dezrine Jackson-Smith
Jun Jie Liang
Angela Rodriguez
Katherine Vargas
Samantha Wallace

#### 15 YEARS

Mubbashir Asghar Wendy Davis

#### **20 YEARS**

Margaret Killen Bibby Mathew Maniu Thomas

#### 10 YEARS

Sonia Bozzone Kristin DeLorenzo Harry Gonzalez Jenniffer Gonzalez Adam Skrypack Desdamona Snead Daesha Williams

#### **35 YEARS**

Marianne Jones Arnetta Morris Payne

#### **40 YEARS**

Mariamma Daniel

#### **WELCOME NEW EMPLOYEES!**

We would like to extend a warm welcome to our newest employees.

- Naomi Acosta, PCA, Pediatrics
- Latisha Adelson, AA, 4 Maze
- Marian Bediako, RN, Home Care
- Carolyn Bernard, Environmental Services Aide
- Janice Budhai, Phlebotomist, Laboratory
- Natalie Cantelmo, AA, 4 Maze
- Maia Cham. AA. 4 Maze
- Gabriela Colon, Data Integrity Coordinator, Health Information Management
- Kellin Cruz Nunez, Environmental Services Aide
- Shannon Curtin, Social Worker Care Manager, Care Management
- Mary Kate Davin, RN, 4 Doctors

- Liliana Delgado, Trauma Program Director, Trauma Center
- Daniel Delarosa Jr., Security Officer
- Gavin Deng, RN, 4 Doctors
- Karl Dubuisson, Dietary Aide, Food & Nutrition
- Kris Ibezim, Central Services Technician, Central Sterile Supplies
- Thomas Eitel, MRI Lead Technologist, MRI Ambulatory Surgery Center
- **Jessica Enabosi**, RN, Behavioral Health
- Kelly Jones, Environmental Services Aide
- Ushat Jose, OR Facilitator/Biller, Operating Room
- Roodjhine Joseph, Patient Access Coordinator, Patient Access
- Cristian Lopez, PCA, 4 Doctors
- Jace Nelson, Security Officer
- Katia Nunez, Radiology Associate, Diagnostic Radiology
- Michelle Pawlowski, Medication Documentation Specialist, Pharmacy
- Yeva Posner, Nurse Manager, Prenatal Center
- Le Ann Pulcino, Clerical Coordinator, Breast & Women's Health Services
- Alexandrea Richards, HR Specialist Records Custodian, Human Resources
- Jannet Rodriguez Zamorano, Patient Access Coordinator, Patient Access
- Rosalyn Taveras, Phlebotomist, Laboratory
- Ashley Williams, RN, Emergency Department
- Michelle Vargas, RN, Pediatrics

#### WELCOME OUR NEW CHIEF FINANCIAL OFFICER



Montefiore Nyack Hospital is pleased to welcome Mark Mercurio, CPA, MBA as the Hospital's new Chief Financial Officer. With 35 years of experience in healthcare finance, he began his leadership role in our organization on January 13, 2025. He joins us from White Plains Hospital where he served as Vice President of Finance since 2014. He was responsible for the Hospital's financial operations including treasury and investment management, payroll, procurement, budget and long-term financial planning. Mark's proven expertise and professionalism will benefit our strategic work and enable our continued success as part of the Montefiore Health System.

#### STAFF AND UNIT ACCOMPLISHMENTS

Congratulations to Mark Geller, MD, FACR, President and CEO of Montefiore Nyack Hospital, on his appointment to the Executive Committee of the Board of the Healthcare Association of New York State (HANYS). Celebrating its 100th anniversary this year, HANYS represents nonprofit and public hospitals, nursing homes, home care agencies, and other healthcare organizations. Under the leadership of its Board, the organization serves to advance the health of individuals and communities across New York State. We thank Dr. Geller for his continued dedication to strengthening and improving healthcare in New York State.

#### **OR Team**



Providing compassionate care is what our team does best. On Friday, January 17<sup>th</sup>, we recognized our OR team for their united effort to support the family of one of their patients in a time of great need. Thanks to nursing leaders **Maridel Sta. Cruz RN** and

Patricia Fox, RN, the OR team rallied together to purchase holiday gifts and contribute to this family who suffered an unimaginable loss. Their heartfelt generosity meant more than can ever be expressed. Kudos to our OR team for



showing incredible love and support to those we care for and their families. Your unity and teamwork are truly inspiring.

#### **Surgical Team**

Congratulations to our Robotic Surgical team for performing their 1000th robotic surgery procedure using the da Vinci robot surgery system! Lee Fleischer MD FACS, Director of Surgery, had the honor of performing this milestone. Our skillful surgeons have used this robotic surgical console to perform colorectal and thoracic procedures, gallbladder surgery and hernia repair. Robotic surgery offers a faster recovery time, lower risk of infection and less pain with a quicker return to daily activities. Congratulations to Dr. Fleischer and surgeons Adrienne Fueg, MD, FACS, Ziad Kronfol, MD, FACS, FASCRS, Sean Kwon, MD, FACS and Aleksandr Rakhlin, MD, FACS.



#### THE MATERNITY CENTER

Montefiore Nyack
Hospital was named a
2025 High Performing
Hospital for Maternity
Care for the second
consecutive year by U.S.
News & World Report,
the global authority in
hospital rankings and
consumer advice. This



MATERNITY

is the top award a hospital can earn as part of U.S. News' Best Hospitals for Maternity Care annual study. Congratulations to Montefiore Nyack and our Highland Medical physicians, midwives and laborists who provide exceptional obstetric care at the hospital under the leadership of Dr. Maria Emerson!

### STAFF PROMOTIONS AND RETIREMENTS

Congratulations to the following employees who were recently promoted or retired! We wish them well in their new roles and thank them for their service to the Hospital!

Andrea McGowan was appointed Senior Director of Maternal Child Health Nursing Services and Prenatal Services from Director of Maternal Child Health Nursing Services and Prenatal Services.

**Jeniece Gonzalez** was promoted from Patient Care Associate to Registered Nurse.

#### **HEALTH WORKS: WINTER 2025**

Montefiore Nyack's latest community magazine issue of Health Works is now available. Read the full issue here: https://bit.ly/4gtNOSE. If you want to receive the magazine at home, please email your name and postal address to MNH-PublicRelations@montefiorenyack.org.



### A MESSAGE FROM NURSING EDUCATION

Attention All Montefiore Nyack Hospital licensed professionals/mandated reporters,

Mandated Reporter Education must be completed by April 1, 2025. \*The NYSED Office of the Professions is requiring all mandated reporters for child abuse to complete an updated training requirement by April 1, 2025.

https://www.op.nysed.gov/professions/registeredprofessional-nursing/mandated-training/mandatedtraining-related-child-abuse

### Updated Mandated Reporter Training Requirements

Chapter 56 of the Laws of 2021 amended Social Services Law §413 to require additional training, including protocols to reduce implicit bias in decision-making processes, strategies for identifying adverse childhood experiences, and guidelines to assist in recognizing signs of abuse or maltreatment while interacting virtually within the New York State Mandated Identification and Reporting of Child Abuse and Maltreatment/Neglect coursework. This law requires that mandated reporters, including those who have previously undergone the current training, complete the updated training curriculum by April 1, 2025.

This two-hour training course can be completed through the NYS Mandated Reporter Resource Center (New York State Mandated Reporter Resource Center—Training) (nysmandatedreporter. org).

It is offered at no cost to participants, but NYS requires them to complete it within the calendar year they start it. Progress is saved at the end of each section so registrants can complete it at their own pace and access the course 24/7. NYS will email a course certificate upon completion.

As healthcare professionals, we play a vital role in ensuring a safe and nurturing environment for those under our supervision. Thank you for your unwavering dedication and efforts to provide compassionate, quality care.

## THE MOST GOOGLED QUESTIONS OF 2024

Americans turned to Google with a wide range of health questions in 2024, according to a recent analysis by Soliant Health. The healthcare staffing firm ranked the top seven questions based on monthly Google search volume. The most-searched health questions on Google in 2024 were:

- 1. Is bronchitis contagious?
- 2. Is pneumonia contagious?
- 3. What is lupus?
- 4. How much water should you drink a day?
- 5. Is strep throat contagious?
- 6. How long does the flu last?
- 7. What causes high blood pressure?

See the most Googled health questions for each state here.

#### IN THE COMMUNITY

Special thanks to the Community Health and Wellness for its submission!

On January 16<sup>th</sup>, the Community Health & Wellness department joined the Rockland Community Action Partnership at the Louis Kurtz Civic Center in Spring Valley to celebrate Dr. Martin Luther King Jr's legacy by combining education, health resources and community



engagement. Laura Sampaio and Eneas Soares did blood pressure screenings and educated the participants on how to correctly monitor blood pressure at home, healthy blood pressure goals and health interventions to lower blood pressure.

### Setting SMART Goals Presentation for the Parents of BOCES Students

On January 23<sup>rd</sup>, **Sandra Arévalo** presented "Healthy Habits: Setting Goals that Help You Live Healthier and Longer." As sticking to New Year's resolutions can be difficult (only 8% of resolutioners keep them all year!), she gave parents of BOCES students advice on how to stick to their goals by making them SMART (Specific, Measurable, Achievable, Realistic and Timebound).

#### **2025 MILEAGE RATE**

The <u>standard mileage rate</u> for automobiles driven for business will increase by 3 cents in 2025. Optional standard mileage rates are used to calculate the deductible costs of operating vehicles for business, charitable and medical purposes.

Effective Jan. 1, 2025, the standard mileage rates for the use of a car, van, pickup or panel truck is:

- 70 cents per mile <u>driven for business use</u>, up 3 cents from 2024.
- 21 cents per mile driven for medical purposes, the same as in 2024.
- 14 cents per mile driven in service of charitable organizations, equal to the rate in 2024.

The rates apply to fully electric and hybrid automobiles and gasoline and diesel-powered vehicles.

#### V-FIB COFFEE

V-Fib Coffee, owned and operated by a retired paramedic, serves lattes, coffee, tea and hot chocolate. Weather permitting, his silver Airstream trailer will be parked outside the Emergency Department entrance off Midland Avenue, Monday through Friday, from 2:30 until late evening. A 10% discount is available for all staff. Follow him on Instagram @v\_fib\_coffee for updates.

#### VISITATION GUIDELINES

Effective January 10, 2025, Montefiore Nyack Hospital will allow visitation for COVID-19 patients with these guidelines: 2 visitors at a time during the day, 1 adult visitor overnight, and wearing appropriate PPE as indicated based on isolation precautions. See full Visitor Guidelines here: montefiorenyack.org/patients-visitors/visitor-resources

## SEASONAL AFFECTIVE DISORDER (SAD)

Special thanks to the Employee Assistance Program for its submission!

While feeling down is not unusual during the winter months, it can become problematic when those feelings interfere with everyday functioning. Feeling down can range from everyday "blues" to more severe depression. Seasonal Affective Disorder (SAD) is a sub-type of depression that is exacerbated by the seasons of the year and displays a recurring seasonal pattern.

If you experience some or all of the following symptoms you may suffer from something more than just the winter blues:

- Difficulty awakening in the morning and/or increased desire for sleep
- Increased feelings of lethargy
- Difficulty concentrating
- Difficulty performing tasks that were normally easy/enjoyable.
- Withdrawal from social situations
- Feelings of self-blame or despair
- Weight gain and/or increased cravings for carbohydrates and sweets
- Inability to tolerate frustration
- Anxiety/agitation
- Feeling depressed most of the day, nearly every day

If you or your loved one is struggling with Seasonal Affective Disorder, SAD, please contact the EAP for free, confidential assessment and support at 845-638-8880 or e-mail us at EAP@montefiorenyack.org.

#### **HOLIDAY BASKETS**

Thank you to all the departments and employees who donated beautiful holiday baskets for The Gift Shop's annual holiday boutique. Congratulations to all the winners!



#### **LINUS PROJECT**

Thank you to the Linus Project for their continued support with their donation and personal delivery of beautiful handmade blankets.



#### PRE-CHANUKAH CELEBRATION

Montefiore Nyack hosted a pre-Chanukah celebration on **Monday, December** 23<sup>rd</sup> in the hospital's main lobby. Chanukah celebrates the power of light and reminds us that a tiny flame can banish a roomful of darkness. **Rabbi Chaim Z.** Ehrenreich, Director of Chabad of the Nyacks, officiated the ceremony with songs and a menorah lighting to celebrate the start of Chanukah on the evening of December 26th. Refreshments and treats were generously sponsored by Centers Healthcare.



#### SAVE THE DATES

#### Football Jersey Day Wednesday, February 5, 2025

In celebration of Super Bowl Week, employees are invited to wear their favorite football jersey

Donate \$5.00 to wear your football jersey. Staff in sterile areas can wear football-themed head caps. All proceeds will be donated to BRIDGES, a local advocacy organization for people with disabilities. Donate and receive a participation bracelet to show your team spirit. Donations will be accepted at the following locations:

- Hospital Café, see the Cashier
- HUB, see Deborah Zerner
- Squadron Blvd, see Colleen Nunes

#### Transamerica Retirement Education Tuesday, February 11, 2025 8:00 a.m. to 4:00 p.m.

There is a critical blood supply shortage. The New York Blood Center will host a blood drive in the Cafeteria Conference Room. Appointments are preferred, byt walk-ins are welcome. One pint of



donated blood can save up to three lives!

Schedule a whole blood appointment and ask our staff when you arrive if you qualify for an auto-red procedure, which takes a bit longer. Visit <u>Donor Portal - New York Blood Center (nybc.org)</u> to access the registry online or call 1-800-933-2566.

#### Transamerica Retirement Education Tuesday, February 11, 2025 8:00 a.m. to 4:00 p.m.

Transamerica is currently handling retirement education via phone appointments only. To schedule a one-on-one virtual consultation, please call **319-355-3534**. You can also click on MAKE AN APPOINTMENT to register for an appointment. As a reminder, you can access your Transamerica retirement plan account online at: www.transamerica.com.

#### Wear Red Day Friday, February 7, 2025

Show your support and wear red to raise awareness of heart disease during American Heart Month.

Share a photo with the Public Relations & Marketing Department for inclusion in the employee newsletter and social media sites. Text your photo to Public Relations at **845-608-6066** or email to:

mnh-publicrelations@montefiorenyack.org.



## OCCUPATIONAL HEALTH SERVICES

toolkits/docs/hospital\_pg154.pdf

Flu vaccinations are available for all employees in OHS, Monday – Friday, from 7:00 a.m. to 3:30 p.m.

For those declining the vaccine, please click on the following link to obtain the NYSDOH declination form and submit the completed form to OHS. https://www.health.ny.gov/prevention/immunization/

Montefiore Nyack

#### THE VOICE OF OUR PATIENTS

The Patient Experience is about being a caregiver and ensuring patients and families feel safe and confident in the care provided. Everyone here at Montefiore Nyack Hospital contributes to patient experience in a meaningful way. Below are a few acknowledgments of gratitude received. Congratulations to the units and departments they represent and the caregivers they work beside.

The care my father received while on the 3rd Floor cardiac/ECU unit was top-notch. He was very ill and everyone jumped in to help. They were encouraging when he started to get better.
 Dr. Falguni Kalra was amazing. She sat and took the time to hear what he had to say. The nurses

and aides were fantastic and should be recognized for going above and beyond, including Irina Christyakov, RN; Criselda, Arvin De Jesus, RN; Marceline Edouard, RN; Danielle Gillespie, RN: Megan Gromel, RN; Mordechai Hagler, RN;

Tiffany Miranda, RN; Criselda Nguyen, RN;
Jinu Thomas, RN; and Cameron Wesenberg,
RN; as well as Dr. Andrew Erian and Ibin
Thomas, Nurse Manager. Thanks to PCAs,
Kevin Abraham, Dayana Andrade and Sereena
Joseph; Guerda Seide Pierre Louis in EVS. Alice
Scimia; Laura (OT) and Margaret Egan-Hayes
and Debbie in PT. Your kindness, compassion
and support did not go unnoticed. Thank you for
treating my father like your own. You made all
the difference. Thank you!"

"A patient who had influenza A and severe asthma exacerbation, requiring mechanical ventilation earlier this month, extubated after three days. A shout out to our whole ICU team for a great job, Stephanie Mattessich, RN, MICU and Hope Goswick, RN, MICU who all did a great job coordinating everything for a safe and seamless intubation process and getting the patient off from maximum doses of medication within a few hours to get her extubated expeditiously!

- The ICU team did an amazing job, Intensivists, nurses, RTs, Pharmacy....this was one of the most challenging cases and very difficult vent management. Everyone went above and beyond taking care of her. Sijimole Koshy, RN, MICU and Robert Pfautsch, Registered Respiratory Therapist, Respiratory Therapy did an amazing job the first-night post-intubation. Great job and great outcome.
- "I fell off my bicycle in Nyack. Fortunately, several people came to my aid as well as Piermont and Orangetown police officers. I was taken to the

Emergency Dept. by ambulance. The EMT was very kind and attentive. The care I received at Montefiore Nyack was very good. Every person with whom I came in contact was kind, efficient and thorough, especially the nurses, X-ray and CAT scan technicians, patient transporters and the

person who checked me in at the door. I was lucky as I was not badly injured. I am extremely grateful for that and the care I received."

- "I have been getting infusions for the past eight months at the Montefiore Nyack Hospital Infusion Center. All of the staff and nurses are very friendly and helpful throughout this process. Thank you for all that you do."
- "I had my epidural injection at the Montefiore Einstein Orthopedic and Spine Center in West Nyack, NY. All the staff were wonderful and kind to me. I strongly recommend it. Dr. Patel has been my pain management doctor for 14 years. I have no complaints or concerns."
- "Excellent care. Everyone at the Ambulatory
  Surgery Center was super, from the receptionist
  to the nurses and doctors. The facility is new and
  equipped with the latest surgical care. I walked
  away feeling that I was given the best care."

"I wish to express my sincerest gratitude and thanks for the care received as a patient in December. I experienced excruciating pain in my left hip/thigh area and asked my wife to drive me to your emergency room. Upon arrival outside the main entrance, we valet parked our car, which was a tremendous convenience considering I could hardly walk. I felt an immediate sense of ease due to the actions of the parking attendant and security personnel within the lobby. The woman in the emergency room who greeted us

and took our information immediately obtained a wheelchair for me. The triage nurses in the emergency room were caring and attentive to my needs. The care and treatment that I received from **Stephanie Lee, Physician Assistant**, showed

incredible compassion,

concern and expertise regarding my extreme unknown pain. She put my mind (and my wife's mind) at ease. The nurses and transporter in the emergency room were all professional and caring. While admitted, I never felt alone nor abandoned. Every single nurse, aide, transporter, technician and physical therapist was attentive to my needs. To be honest, I am usually the type of patient who doesn't ask for much but whenever I needed help with anything, a staff member responded immediately.

Your staff was very attentive to my roommate's many needs. Your radiology department employees were fantastic and truly minimized

any discomfort I had during the X-rays and two MRIs. They understood, and we laughed about, my occasional "colorful" expressive language involving my pain. I had two top-notch physical therapists assisting me while walking throughout the 5th floor. I cannot find their names, but I believe one was Michael. The food service was great. I appreciated the reminder phone call from food services to order a meal. I enjoyed my breakfasts, lunches and dinner. I sincerely appreciate the fantastic care I received from

the following nurses and staff members on the 5th floor (5 Doctors): Janely, Jessica, Jason, Sarah, Tanya, Maria, Carole, Laura and Victoria. Maria gave both my wife and I a festive sendoff upon discharge. I really liked the Christmas and holiday decorations on the 5th floor.

When I moved to Rockland County twenty years ago, Nyack Hospital did not have a great reputation. You have made monumental changes over the years. I was admitted in 2019 for sepsis and your staff saved my life. I had a comfortable cardiac catheterization performed in 2024. I now tell people about the high quality of care that I received at Montefiore Nyack Hospital last month. No offense, but I hope I do not have to be a patient in a hospital again but if I had to...I would feel very confident in being treated at Montefiore Nyack Hospital. Thank you!"