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## PREPARING FOR THE PINK DAYS OF OCTOBER

Pink is the color of the season as the **Montefiore Nyack Foundation** begins its breast cancer awareness activities in advance of the October Rides and Stride event, scheduled for Saturday, October 25<sup>th</sup>, at Rockland Lake State Park.



The first pitch for pink took place at Clover Stadium as the NY Boulders celebrated *Pink in the Park*, honoring breast cancer survivors to benefit Montefiore Nyack's breast cancer program. Our very own Breast Center Patient Navigator, **Gisela Vasquez**, spoke to the crowd, telling them of her personal story of being diagnosed with stage three breast cancer a few months after starting work at the Hospital. She shared that she pursued her care at Montefiore Nyack and joyfully announced that she is now cancer-free!!

Joining the MNH Foundation team at the event were members of our Community Education Department and representatives from Highland Medical, on hand to share educational information with those in attendance.

Continuing the momentum, on Thursday, August 7<sup>th</sup>, it was a sight to behold at the main entrance of the Hospital as several remarkable show cars rolled up to pick up three VIP breast cancer survivors to escort them to the Nyack Exotic Car Show, co-sponsored by the Montefiore Nyack Foundation for the third year. The procession kicked off with a crowd waving pink pom-poms and cheering as the ladies rode in luxury to be greeted at the car show as the evening's special guests. News 12 was on hand to cover the excitement, which can be viewed [here](#). Special thanks to the Nyack Chamber of Commerce, Torrent Motorworks and the car owners who gave our VIP survivors a ride to remember.

To join the Foundation for this year's Rides and Strides, complete with live entertainment, kids' activities, complimentary refreshments, awards, and more, scan this code.



## EMPLOYEE ANNIVERSARIES

Congratulations to the following employees who celebrated a milestone work anniversary this month. We applaud their dedication and thank them for their care and service to the Hospital!

### JULY

#### 5 YEARS

Denise Courvertier  
Melery Dias  
Lorraine Donnarumma  
Amanda Genovesi  
Zia Haq  
Katrina Krupincza  
Katherine Mercado  
Emil Piscani  
Joseph Roache  
Joseph Sellers  
Natanya Thomas

#### 10 YEARS

Travis Barnick  
John Destua  
Laura Doherty  
Renaud Mondesir  
Diana Ramos

### AUGUST

#### 5 YEARS

Christine Han  
Neetha Issac  
Sindhu Kurup  
Kary Lafortune  
Shanaya Pierre  
Edwin Smith  
Castino Talbert

#### 10 YEARS

Nicole Mullin

#### 15 YEARS

Jannet Kaur  
Sherry Kraus  
Lisa Montagnino  
John Scala

#### 15 YEARS

Richard Draggon

#### 20 YEARS

Diahann Ahle  
Gina Laura Harris

#### 25 YEARS

Daria Schondra  
Regimol Thundil

#### 30 YEARS

Carol Francois  
Christine Genovesi  
Maria Patrick

#### 50 YEARS

Louis Guerriero

#### 20 YEARS

Jean Richard Amady  
Caroline Cherba

#### 25 YEARS

Marjorie Thomas  
Rae Ann Wills

#### 45 YEARS

Anna Marie Perkins  
Kathleen Ryan  
Mary Yates

## STAFF PROMOTIONS

**Jenny M. Gomez**, PCA, promoted to RN

**Jasmine Gonzalez**, Marketing Coordinator, promoted to Asst. Marketing Manager

**Margaret Egan-Hayes**, Physical Therapist, promoted to Sr. Physical Therapist

**Ranjith T Kuruvilla**, Sr. Physical Therapist, promoted to Director of Rehabilitation

**Desiree Maingon**, Assistant Director HIM, promoted to Director of HIM

**Noemi Martinez**, QI Staff Development Coordinator, promoted to Director of Patient Services

**Francesca Riolo**, Patient Care Associate, promoted to Registered Nurse

**Eneas M. Soares**, Coordinator Patient & Community Ed., promoted to Nurse Manager

**Briana Tolve**, Marketing Manager, promoted to Director of Marketing

**Caitlyn H. Waletzky**, Patient Care Associate, promoted to Registered Nurse

## RETIREMENTS

**Frederick Clay** retired from his position in Central Services after 19 years of dedicated service.

**LuAnn Weis** retired from her position as Associate Vice President and Compliance and Privacy Officer after more than ten years of dedicated service.

## ANNUAL EMPLOYEE SERVICE AWARDS

For those employees who celebrated a milestone anniversary in **2024 (10, 15, 20, 25, 30, 35, 40, 45 and 50 years of service)**, the Employee Service Awards will be held in the Cafeteria Conference Room on Thursday, September 18, 2025.

Invitations have gone out to all eligible employees with times to attend this event.

Should you have any questions, please contact Linda Taff in Human Resources at ext. 2151 or [ltaff@montefiorenyack.org](mailto:ltaff@montefiorenyack.org).

## WELCOME NEW EMPLOYEES!

We welcome Montefiore Nyack's newest employees!

### JULY 2025

- **Renchu Abraham**, Wound Ostomy Continence Nurse Per Diem, Inpatient Wound care
- **Tania Almeida**, Social Worker Care Manager Care Management
- **Snehal Antala**, Physical Therapist, Home Care
- **Meleka Demirova**, Patient Access Coordinator
- **Jenny Dominguez Tacuri**, Environmental Services Aide
- **Kimberly Durandisse**, RN, Endoscopy
- **Reynalda Esteus**, PCA, Float
- **James Gilbert**, Environmental Services Aide
- **Kathleen Guyt**, RN, Home Care
- **Genesis Iciano**, AA, Labor & Delivery
- **Brianni Johnson**, RN, 3 Doctors
- **Leiri Martinez**, Clerical Coordinator, PET CT
- **Richard Mellia**, Radiology Associate, Diagnostic Radiology
- **Ezinne Nwosu**, Resident, Pharmacy
- **Lucas Omotosho**, Support Services Supervisor, Food & Nutrition Services
- **Jennifer Peralta**, OR Facilitator Biller, Operating Room
- **Robert Peterson**, Resident, Pharmacy
- **Shannon Phelan**, AA, Behavioral Health
- **Markens Pierre**, RN, Emergency Department
- **Corrado Piscazzi**, Environmental Services Aide
- **Delio Ramirez**, Engineering Apprentice, Facilities
- **Cindy Ramos**, Schedgistrar, Central Scheduling
- **Alexxus Royster**, PCA, 5 Doctors
- **David Saint-Anne**, RN, 6 Doctors
- **Jossie Santiago Monteverde**, Ambulatory Scrub Technician, West Nyack ASC
- **Jamie Rose Serrano**, RN, Home Care
- **Achsah Shaji**, RN, 4 Doctors
- **Joffy Skariya Cheeran**, Environmental Services Aide
- **Akhil Thomas**, Resident, Pharmacy
- **Anthony Ventura**, Patient Transporter

- **Joshua Villanueva**, Environmental Services Aide
- **Marianne Walsh**, Clinical RN Coordinator Radiation Oncology
- **Trinisha Williams**, Midwife, Pre-Natal Center

### AUGUST 2025

- **Wylardine Donia Balthazar**, AA, Behavioral Health
- **Oluwafisayo Benson**, RN, Infusion Center
- **Callie Bohus**, Clinical Dietitian, Nutrition and Dietetics
- **Nancy Bregaudit**, RN, Home Care
- **Ricardo Castro**, RN, Emergency Department
- **Jean Paul Cambry**, RN, Recovery Center-DETOX
- **Velina Eliezer**, PCA, 5 Doctors
- **Anna Falzolgher**, RN, Surgical ICU
- **Charles Francois**, Environmental Services Aide
- **Yoseph Grossman**, RN, Emergency Department
- **Kathleen Guyt**, RN, Home Care
- **Takara Hancock**, RN Care Manager Care Management
- **Jennifer Ihedioha**, RN, Recovery Center-DETOX
- **Andrew Kim**, I.V. Additives Technician, Pharmacy
- **John Rich Macapagal**, RN, Emergency Department
- **Nicole Mac Taggart-Bogart**, Home Care Hospital Liaison
- **Romeo Madlangbayan**, Physical Therapist, Rehabilitation Physical Therapy
- **Marcia Marshall**, PCA, Float
- **Dylan Ramdehal**, Payroll Manager, Finance
- **Catherine Recio**, Home Health Aide, Home Care
- **Dermaine Saddler**, RN, Registered Nurse
- **Erin Scarry**, Patient Access Coordinator
- **Gabriella Siegel**, Behavioral Health Counselor
- **Edwin Tetteh Jr.**, Trades Mechanic, Facilities
- **Christopher Vinci**, Associate Vice President, Finance

## STAFF ACCOMPLISHMENTS

Congratulations to **Jennifer Rivera, Associate Vice President, Human Resources (HR), Montefiore Nyack Hospital**, recipient of the 2025 Mary Shinick HR Leadership Award!

This prestigious award honors HR professionals who demonstrate outstanding leadership, dedication, and a commitment to excellence. Ms. Rivera's remarkable contributions continue to shape a thriving workplace culture, reflecting the legacy of Mary Shinick, whose mentorship and leadership inspired so many.



Thank you to **Dr. Lawrence Simon** for over 50 years of service and dedication to Montefiore Nyack Hospital and the Rockland County Community. Dr. Simon has retired as a surgeon with Highland Surgical Associates but will continue to see patients at The Wound Care Center at Montefiore Nyack. Dr. Simon began working at Montefiore Nyack Hospital in the summer of 1972, serving as the former Director of Surgical Services and Medical Director of the Wound Care Center. He was recognized twice during his tenure as Physician of the Year for his leadership and dedication to our patients and the community. We are pleased he will remain a member of the team in his new role with the Wound Care Center.

Congratulations to Director of Food & Nutrition Services, **Lori-Ann Williams**, on being recognized with a Future Horizon Award from the Association for Healthcare Foodservice (AHF). This award acknowledges self-operator members with 1-5 years of management experience who have demonstrated exceptional leadership potential and the ability to implement strategic plans that positively impact their hospital and community. Lori-Ann's accomplishments include exceptional employee engagement (0% - 80%), operational processes, and resource allocation. Her customer-focused initiatives boosted café retail revenue by 30% and patient satisfaction scores by almost 30 points. Whether co-chairing the Hospital's Employee Celebration Committee, organizing food drives, or spearheading a zero-waste program to donate surplus food, Lori-Ann is committed to healthy food education and access to nutritious food for all.



Montefiore Nyack Hospital Lactation Consultant, **Patrícia Soriano Guzmán, BSBA, IBCLC, ICCE, PMH-C, PRaM**, was the featured keynote speaker at The "4th Annual WBW Breastfeeding & Maternal Health Town Hall," presented by the Department of Health in Multnomah County, Portland, Oregon. Patricia presented sessions on "Breastfeeding & Perinatal Mental Health" and "Communication Skills: Motivational Interviewing, through the lens of cultural awareness, sensitivity, and humility." The event was attended by 280 perinatal professionals in support of culturally tailored programming designed to enhance maternal health in diverse communities.



**Healthy Horizons**, a trailblazer in workplace lactation rooms and new parent programs, awarded Montefiore Nyack Hospital a prize of lactation essentials to support the hospital's commitment to wellness, which extends to its dedicated team. "Since 2018, Montefiore Nyack Hospital has been a NYS DOH Breastfeeding-Friendly Worksite, and The Prenatal Center at Montefiore Nyack is a NYS DOH Breastfeeding-Friendly Practice," says Patrícia Soriano Guzmán, BSBA, IBCLC, ICCE, PMH-C, PRaM. "Beyond sustaining current accomplishments, we strive to elevate both staff and patient support to protect, promote, and advocate for exclusive human-milk feeding."

## EMPLOYEE OF THE 3<sup>RD</sup> QUARTER

Congratulations to **Susan Narzabal, RN**, on being named Employee of the 3rd Quarter. Nominated by multiple colleagues, the sentiment about Susan being deserving of this award is consistent.

A member of the Mother-Baby team, Susan, is described by her peers as a leader, someone who is always willing to lend a hand and go above and beyond to meet the unit's needs. She fosters a positive and collaborative work environment and is admired for her exemplary work, ensuring that records are accurate, organized, and complete. Her communication with physicians is thorough, and she is referred to as a role model of professionalism. As a preceptor, Susan emphasizes the importance of adhering to hospital policies and the *We Care* standards, which she exemplifies through her actions.

Susan's patients receive the most compassionate, knowledgeable care, which they greatly appreciate. Her calm demeanor, regardless of the situation, creates a safe environment for patients and families alike, which is reflected in the patient satisfaction scores. It is evident that Susan truly cares for her patients and takes great pride in caring for their babies.

Thank you, Susan, for making a positive difference for your colleagues and those we serve.



## NEW COVID POLICY FOR EMPLOYEES

Effective August 1, 2025, if an employee tests positive for COVID-19 and must be absent from work in accordance with the return-to-work guidelines in place at that time, they will be eligible to:

- Use time from their LTIB - Long-Term Illness Bank (Non-Union/CWA/Local 30) in accordance with the LTIB policy, or SICK bank (NYSNA/1199), to cover the required period when they will not be allowed to report to work.
- Use PTO (Non-Union/CWA/Local 30/ NYSNA), or VAC (1199), if they do not have an adequate amount in their LTIB/SICK banks.
- Unpaid Time Off, if they do not have the necessary accrued time available.

As return-to-work guidelines remain fluid, the Occupational Health Department will advise you on how long you must remain away from work following a positive test.

## ANNUAL QUALITY FAIR

At Montefiore Nyack Hospital, we celebrate National Healthcare Quality Week by recognizing our healthcare staff who strive for safe and quality patient experience.

Please join us in celebrating the contributions our fellow healthcare professionals have made to improve the quality of care across our organization.

### **8th ANNUAL EMPLOYEE QUALITY FAIR**

**Tuesday, October 21, 2025**

**Cafeteria Conference Room**

**12 pm – 2 pm**

\*First, Second, and Third place prizes will be awarded.

Snacks and refreshments will be available.

Any department or committee that wishes to present should have a 2025 (SMART) goal, relevant data, analysis, corrective action plan(s), and post-intervention results. Please contact the Quality Department.

## SUMMER – THE SEASON OF AWARDS

This summer has been remarkable for Montefiore Nyack Hospital, as we have received numerous accolades and prestigious accreditations for outstanding achievements and excellence in patient care. This momentum highlights our commitment to excellence and leadership in the healthcare community.

**The Trauma Center** has been reverified as a Level III Trauma Center by the American College of Surgeons Committee on Trauma, having met the essential criteria that ensure trauma care capability and the highest level of institutional performance. As a Level 3 Trauma center, our patients have access to an incredible resource staffed with a multidisciplinary trauma team of emergency medicine experts who provide lifesaving and life-sustaining care. As an ACS-verified trauma center, Montefiore Nyack Hospital also becomes an ASC Surgical Quality Partner, which signifies a hospital's dedication to consistently improving procedures and approaches, while maintaining a critical eye on process at every step. Congratulations to the Trauma team, including **Aleksandr Rakhlin, MD** (former Trauma Medical Director), **Liliana Delgado, MSN RN** (Trauma Program Director), **Glenn Albin, RN** (Performance Improvement Coordinator), **Natalie Mera** (Trauma Registrar), and the **Emergency Department team, surgeons, EMS partners, and first responders** on this well-deserved recognition.



Once again, Montefiore Nyack Hospital has received the **American Heart Association's Get With The Guidelines Stroke Gold Plus** Quality Achievement Award and the Target: Stroke Honor Roll Elite Award. These awards recognize our commitment to our stroke patients by providing the most appropriate treatment according to nationally recognized, research-based guidelines, ultimately leading to more lives saved and reduced disability. The Honor Roll Elite designation indicates that we meet specific criteria that reduce the time between an eligible patient's arrival at the hospital and treatment with thrombolytic therapy. "This recognition is a testament to the dedication of the members of our **'Code Stroke' Response Team**, including our **EMS partners**, our **Emergency Department physicians, nurses, and educators**, as well as **Neurology, Radiology, Pharmacy, Quality and Transport**." We are proud of the work done by all those involved with our stroke program and congratulate them on their dedication to providing the best in stroke care medicine," said Anthony Matejicka, DO, MPH, FACP, Vice President and Chief Medical Officer.



**Montefiore Nyack Hospital Home Care** has been recognized for the third consecutive year by Strategic Healthcare Programs (SHP) as a "Superior Performer" for achieving an overall patient experience score that ranked in the top 20% of all eligible SHP clients for the 2024 calendar year. This annual award program recognizes home health agencies that consistently deliver high-quality care to their patients. "Winning the SHP Superior Performer Award three years in a row is no coincidence – it's a reflection of our staff's unwavering commitment to excellence in patient care, said Colleen Nunes, OTR/L, Administrator. "At Montefiore Nyack Hospital Home Care, every visit, every call, and every interaction is driven by compassion, expertise, and a dedication to improving our patients' quality of life. Our consistent recognition by Strategic Healthcare Partners is a testament to the trust and credibility we have built with our patients and their families."



### Montefiore Nyack Hospital has been named among U.S. News & World Report's 2025-2026 Best Hospitals

edition as a High Performing hospital for Heart Failure, Kidney Disease, Leukemia, Lymphoma and Myeloma, and Pneumonia. This is the highest distinction a hospital can earn as part of U.S. News' Best Hospitals Procedures & Conditions ratings. "This prestigious acknowledgment underscores the unwavering dedication of our exceptional team of professionals and our steadfast commitment to delivering unparalleled medical care to the community we serve," stated Mark E. Geller, MD, President and CEO of Montefiore Nyack Hospital.



**Highland Medical has been Certified® as a Great Place To Work®** by the organization with the same name, a global authority on workplace culture, employee experience, and leadership behaviors proven to deliver market-leading revenue, employee retention, and increased innovation. This prestigious award is based entirely on the feedback from current employees about their experience working at Highland Medical. This year, 80% of employees said it's a great place to work – 13 points higher than the average U.S. company. "A large part of what makes Highland Medical a great place to work is our collegial atmosphere, which creates a welcoming environment, nurtures our team, and enhances growth opportunities," says Yadira Castro, AVP Highland Medical. "We provide for the health and well-being of our employees with the same dedication we offer to our patients. The Highland Medical team is a family, and we are proud that they recognize our organization as a Great Place to Work."



**The Cardiopulmonary Rehabilitation Center** is now an AACVPR Certified Program by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR). This certification recognizes Montefiore Nyack

Hospital's commitment to improving the quality of life for patients by enhancing standards of care. This certification is an outcomes-based process with performance measurements that represent more meaningful outcomes. Therefore, AACVPR-certified programs are leaders in the cardiovascular and pulmonary rehabilitation field because they offer the most advanced practices available and have proven track records of high-quality patient care. AACVPR Program Certification is valid for a period of three years.



## COMING SUMMER 2026: WORKDAY AND UKG ARE ON THE WAY



Next summer, Montefiore Nyack will be launching two new systems designed to make it easier for you to manage your work life: Workday and UKG.

These tools will give you more direct access to your job information, schedule, and time off—right when you need it.

### **Workday: Focused on You**

Workday puts your personal and job-related information in one place. You'll be able to:

- View your paychecks and tax documents
- Update your contact or emergency info
- See your job details and reporting structure
- Change your preferred name

No need to reach out to HR for small updates; you can handle the changes on your own quickly and securely.

### **UKG: Managing Time and Scheduling**

UKG helps you stay on top of your daily and weekly work hours. With just a few clicks, you can:

- Check your schedule
- Request time off
- Track your PTO or sick balances
- Review hours worked

It's a more efficient way to manage your time without paper forms.

### **Why You'll Use Both**

Think of Workday as the system for who you are at work, and UKG as the system for when and how you work. Each one plays an important role in helping you stay informed, organized, and in control of your work life.

More information will be shared in the coming months. Get ready—your workday is about to get a lot simpler.

### **HR Workforce Solutions Team**

*We are bringing in a new era of HR in Montefiore – automated, streamlined and transparent.*

## CALLING ALL TASC CARDHOLDERS!

Did you know you can make an even greater impact with your mycash balance?

You can easily direct your unused funds to the Montefiore Nyack Hospital Foundation—and help support the programs, patients, and projects that mean the most to you.

I just did, and it was so easy!

- ▶ Log in to your TASC account
- ▶ Choose Charitable Donations
- ▶ Select Montefiore Nyack Hospital Foundation as your charity of choice

Every dollar helps us enhance patient care and makes a difference in our community.

## HEALTHY HABITS BUILD STRONG FUTURES



Montefiore Nyack Hospital is committed to promoting wellness to all members of our community. We recognize that healthy habits should be established early, so we have partnered with all public elementary schools in Rockland

County to distribute “My Plate,” an educational activities booklet on good nutrition, to students in kindergarten through third grade.

Healthy eating provides the building blocks necessary for children’s growth and development. Benefits of a well-rounded, nutritious diet include strong bones, brain development, healthy growth, boosted immunity, healthy skin, teeth, and eyes, and much more! It’s important to remember that children are like sponges; they absorb everything that happens around them. Therefore, adults should establish healthy habits in children while they are young, as these habits are likely to stick with them as they grow older.

Over 10,000 booklets are being delivered to the schools for distribution at the start of the school year. In addition to the educational activities contained in the booklet, a QR code on the cover directs users to a “Healthy Kids” section on the Montefiore Nyack website. On the site, parents and guardians can find more information, in English and Spanish, on kid-friendly recipes, food swap and shopping list suggestions, kitchen tasks by age, food allergy information, and printable activity sheets.

If you have little ones in your family, share this code so they, too, can get a head start on good health.



## SYDNEY HEALTH MOBILE APP

The Hospital’s health insurer, Anthem, provides a free app to help you manage your health and benefits from the convenience of your smartphone. Available for download on the App Store or Google Play, the app even offers rewards for wellness visits, services, and activities provided through the app.



### What makes Sydney Health your ultimate health companion?

- **All Your Health & Benefits in One Place:** Sydney Health seamlessly integrates your plan details, access to Member Services, virtual care options, and a wealth of wellness resources. It’s designed to proactively support your health by building a comprehensive world of wellness around you.
- **Effortless Care Navigation:**
  - **Find Care with Ease:** Searching for the right doctor, hospital, or other healthcare professional within your plan’s network is incredibly simple. You can easily compare costs and filter providers by criteria important to you, such as gender, languages spoken, or location, ensuring you find the best match for your needs.
  - **Convenient Virtual Care:** Get direct access to care from the comfort and privacy of your home. Use the Symptom Checker to quickly assess what might be going on, and connect with a virtual provider for non-emergency conditions.
- **Quick Answers & Support:** Have a question about your benefits or need quick information? Sydney Health’s intuitive chat feature can help you find what you’re looking for efficiently and can even connect you directly to an Anthem representative for personalized assistance.

## SAVE THE DATES

### End of Summer Barbecue

September 17

### The Gazebo

Mark your calendars for September 17<sup>th</sup>, as we close out the summer of 2025 with a barbecue at the Gazebo, weather permitting, in the Café if it rains.

### 4th Annual Rides & Strides

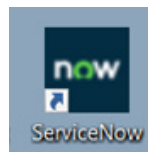
Saturday, October 25, 2025

### Rockland Lake State Park

8:30 AM – 12 PM

Rides & Strides is a fundraising event hosted by the Montefiore Nyack Hospital Foundation at Rockland Lake State Park in Congers, NY. Event proceeds will benefit The Breast Center at Montefiore Nyack Hospital. This event will offer participants from the Rockland County community and beyond the opportunity to come together for a great cause while enjoying exclusive access to a family run/walk and cycling event in one of the most beautiful areas of the Hudson Valley. For more information, call 845-348-2770 or register online at [Rides & Strides 2025](https://www.montefiorenyackfoundation.org) (montefiorenyackfoundation.org).

## MONTEFIORE INFORMATION TECHNOLOGY LAUNCHES A NEW SERVICE CENTER



The Montefiore Einstein Technology team introduced the Employee Center powered by ServiceNow on July 7<sup>th</sup>. Accessible on Hospital desktops, it offers a new and streamlined method for getting support with your IT needs. It replaces the previous system, "Ask Monte."

### Employee Center Resources

- Use the search bar to find information and get answers to your questions.
- Create requests for your IT needs - whether you need a password reset, help with a computer error, device issue or more.
- View the status of your requests.
- Request IT help directly in Epic (for all Epic users).

Visit the [Employee Center SharePoint](#) site for more information.



## Saturday, October 25, 2025

### Rockland Lake State Park Congers, NY

HOSTED BY Montefiore Nyack  
FOUNDATION





CHOOSE YOUR ROUTE

5K Timed Run | 5K Family Walk | Family-Friendly Bike Ride | Kids Fun Run

Celebrating four years in making a difference in the lives of our patients at the **Breast Center at Montefiore Nyack Hospital**. Join us for an inspirational day for all ages with live entertainment, kids activities, complimentary refreshments, awards and much more.

**Rain or Shine!**

Visit [montefiorenyackfoundation.org](https://www.montefiorenyackfoundation.org) or for more information email [mnh-foundation@montefiorenyack.org](mailto:mnh-foundation@montefiorenyack.org) or call (845) 348-2770.

SCAN THE QR CODE!



Register

THANK YOU TO OUR MAJOR SPONSORS



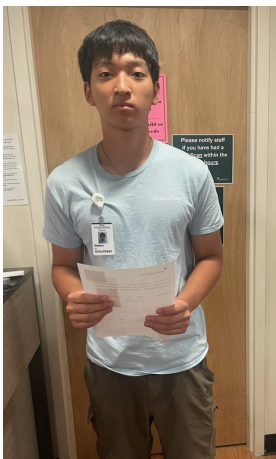
## VOLUNTEERS

This summer's volunteer program attracted 130 applicants, 67 of whom were selected to participate. Of these dedicated students, 41 were enrolled under the VolunTEEN program for High School students and 26 were pre-med college students pursuing majors in cardiology, nursing, pediatrics, neurology, orthopedics, emergency medicine, surgery, and physician's assistant.

Working alongside our team in transport, food services, foundation, volunteer office, pathology, ED, infusion center, general stores, pediatric ED, patient units, PACU, gift shop, ambulatory surgery, MS, women's imaging, and biomed, they made an impact on our staff and those we serve. Their enthusiasm was infectious and their dedication commendable. The students acquired new skills, formed friendships, and developed the ability to work together as a team. Their experience laid the foundation for their future careers in healthcare, and we are grateful that they chose Montefiore Nyack as the place to spend their summer.

The student volunteer program would not be a success without the support of our employees and physicians, who took the time to teach and let them observe real-world medicine in practice.

If you know of a student between the ages of 15 and 17 who would like to volunteer during the school year, applications are available on the hospital website at <https://www.montefiorenyack.org/volunteering>. School-year applications are accepted from September 22 through October 31 for volunteer service 2-3 days a week between the hours of 3:30 pm and 6:30 pm. Summer applications are accepted from January 2 through February 27 for a six-week summer program.



## THE VOICE OF OUR PATIENTS

*The Patient Experience is about being a caregiver and ensuring patients and families feel safe and confident in the care provided. Everyone here at Montefiore Nyack Hospital contributes to patient experience in a meaningful way. Below are a few acknowledgments of gratitude received.*

*Congratulations to the units and departments they represent and the caregivers they work beside.*

- I had an Ultrasound at Montefiore Nyack Hospital, and at the Radiology Registration Desk was **Kimberly**, very Pleasant. Caring, Professional, Kind, and treated me like I was a person. Next, the Registration process was easily done, and off to the Ultrasound Room, where the Supervisor **Anna Garcia** did my Test. I could not believe how Kind, Respectful, Delightful, Calming, explaining what was going to be done. She was Brilliant, Professional, Excellent, Caring. I am giving her 100% for being a People Person. Many thanks to you Lovely Workers.
- Beautiful building. Very professional staff. They covered me with heated blankets, which made me feel very comfortable. I wish I could come here for all of my surgeries. Thank you to all the staff and the nurses, Anesthesiologist and **Dr. Michael Robinson** for a great experience. Thank you so much. God bless.
- The nurses are very kind and professional very busy but usually moves fast **Dr. Mamorska** is a very nice and thorough doctor, would highly recommend her if looking for a Hematologist.
- I tore my bicep tendon and was able to see **Dr. Fond** immediately and get surgery scheduled. Dr Fond and the whole team were compassionate and professional, which gave me confidence and assurance that I was being treated by the best medical team available.
- I had an MRI in Nyack Hospital yesterday, and although the test was annoying, the nurse, **Joanne**, and the tech, **James**, were very professional and kind. That put me at ease and made the testing very comfortable. I have had many tests done in this Hospital and have always been treated with professionalism and kindness every time!
- **Dr. Vanel** needs to get an award for compassion, treatment, and is the best doctor that they have in the ER. I am so grateful for her and she needs to be recognized for her work with the patients. Thank God for her and people like her. If hospitals had every doctor that acted and treated the patients like she does they would all be the best hospitals anyone could ever ask for.
- My experience for day surgery was excellent. From Registration to Recovery I was so impressed. I was nervous my first time getting a cataract operation by **Dr. Chang** from Spinak Eye Center. My daughter drove me to Nyack hospital. She had to leave me after Registration due to going to her job. But I didn't feel alone because the staff was so friendly. I felt they were my family for the day. My nurse, named **Tess** was in the beginning. She was very helpful. She had to put drops in my eyes. I wish I could remember the anesthesia staff who were there for me. I was nervous because they told me I will receive a light anesthesia due to hearing Dr Chang's during the procedure. But it was ok I did feel relaxed. After the procedure I went to Recovery and **Nurse Laura** greeted me. Again I felt so relaxed. She was so helpful. I have to go back in August for my second cataract surgery. I'm so glad because I know the procedures now so I will be relaxed. Thank you to Dr Chang and the Nyack hospital staff.
- From initial visit, to same day surgery, to follow up call. The entire clerical staff and medical staff were all outstanding. The care and concern were #1. The facility was spotless and state of the heart. Hope never to need surgery again, but if I do, this is the only place I would want to have it at.
- We were at the cardiac and pulmonary rehab, great staff and had a great experience , thank you for all that you guys do .
- The team at the lab, and **Dr. Cole** are the best!